

Our Core Values

Our core values, which were developed with our employees and carry the full support of the Board, reflect our key strategic objective to attract, develop and retain the best talent – essential to the long-term success of our business.



Our people processes are aligned to the Core Values to ensure our employees understand the importance of them to the business and others around them. Throughout the year we recognise and reward employees who put our values into practice and go above and beyond what is expected of them in our role.

Our Core Values sit at the heart of our business and help us to deliver our **Core Purpose**. Our Core Purpose is to **“Deliver the best service to every customer.”**



Customers First

Nothing is more important than the interests of **our customers**; every decision we make must be guided first & foremost by them. We understand what our customers want, we provide solutions and we know the customer will benefit from every action we make.



Be the Best

Our success has been built on the work of a **talented, committed and dedicated team**. Always seize the initiative and take the opportunity to do your best. If you've got people responsibility – **recruit, develop and reward the best**. Our goals are important to us and we need the very best people to help us achieve them.



Us before Me

There's only one way to succeed – we all have to pull together and support each other towards achieving our goals. Individual success is important but making the right decision for Henderson Foodservice should always come first. Treat every day as new opportunity to win together and don't forget to balance all the hard work with a bit of fun!



Own it

Everyone should take responsibility for the success of the company **like they own it**. We take personal responsibility for costs, outputs and our reputation. **Be accountable for our own and our team results**.



Do it the right way

It's about **being responsible** to each other, our suppliers, our communities and our customers. **Be open, trustworthy, respectful** and do the right thing. We **inspire trust** when we do as we say and honour our commitments.